

Аналитик (поддержка и консультирование клиентов)

Ташкент, Узбекистан

We are a rapidly growing IT consulting firm operating in the European market. Priority areas for action CYCLAD are highly specialized consulting services: Competence Outsourcing (KPO), IT Outsourcing (ITO), and Audit / Consulting also provided in accordance with the latest trends on the basis of offshore / nearshore.

Our team of consultants specializes in four business sectors: software development, management and maintenance of IT infrastructure, security systems and ERP systems. Our mission is to provide services in information technology at the highest level, while maintaining concern for development and job satisfaction of our Consultants.

For our client - worldwide leader providing software for the service and online booking in travel industry - we are currently seeking individuals for the position of Customer Implementation Analyst. Location: Moscow.

Person in this position will be responsible for:

- Performing Customer presentations
- Analyzing Customer systems and specific Customer data-functional-technical implementation requirements
- Delivering implementation, support and consultancy services to customers (functional and technical expertise and support during implementation, resolution of problems, initiating and tracking setup tasks)
- Industrializing implementation and support processes and deliverables
- Post-implementation support and consultancy

Requirements:

The ideal candidate for this position has:

- Post-secondary degree in Computer Science, Informatics
- Good knowledge of XML and understanding of IT
- Proficiency in English (written and spoken)
- Communication skills including presentation skills in high-tech environment
- Analytical and conceptual thinking
- Knowledge of the travel industry and e-commerce business is a plus
- Experience in working with GDS system is a plus

We offer:

- 1-2 months of training in France
- Challenging work in a dynamic international environment
- Great potential for development
- Co-operation and the possib

Цена: Договорная

Тип объявления:
Услуги, предлагаю

Торг: уместен